Insurance Claims Series

WORK INJURY COMPENSATION INSURANCE (WICI) CLAIMS - A CASE STUDY APPROACH

Advanced

FOR WHOM

- Claims Directors, Claims Managers and Senior Claims Executives with at least 5 years of experience in handling WICI and/or Employer’s Liability claims.
- Loss adjusters and claims technicians specialising in the adjustment of WICI losses and/or Employer’s Liability claims.
- Insurance and Reinsurance Brokers who have at least 5 years of experience in handling WICI and/or Employer’s Liability claims.

PROGRAMME HIGHLIGHTS

In Singapore, an employee who is injured in a work related accident, namely one arising out of and in the course of his employment, has two avenues for seeking redress – either compensation under a “Statutory” claim under the Work Injury Compensation Act (Cap. 354) (WICA) or a “Common Law” claim for damages. This one day intensive course will enable participants to apply the relevant advanced technical knowledge to handle WICI claims more effectively through the study and sharing of practical case studies.

The case studies will be highly interactive depicting actual losses including case law, court judgements, Ministry of Manpower (MOM) decisions, loss photographs and report extracts in conjunction with actual adjustment of claims.

KEY LEARNING OUTCOMES

By the end of the programme, participants will be able to:

1. Assess the scope and coverage of WICI policies, and evaluate the various policy conditions, extensions and exclusions therein.
2. Apply the main claims conditions and principles in typical claims handling process and perform loss adjustments of complex claims.
3. Apply the key endorsements and clauses applicable in WICI policies to complex claims.
4. Evaluate the latest trends in Work Injury Compensation and Employer’s Liability legislation and court judgements including the upwards trend in compensation and damages awards.

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Register Now
ADMINISTRATIVE INFORMATION FOR
TECHNICAL TRAINING PROGRAMMES

REGISTRATION POLICY
Registrations should be made online at www.scicollege.org.sg. Before registering, participants should refer to the “For Whom” section of the respective Programmes, to ensure that they meet the recommended experience and programme prerequisites. A good command of English language is essential. The SCI reserves the right to reject any participant who does not meet the recommended experience and programme prerequisites.

SCI will only confirm the programme and will send a Programme Confirmation E-mail to participants (at the e-mail address as provided in the Registration Form) once the minimum enrolment for the programme has been met or one month before the programme commencement date, whichever is earlier, and provided that the full payment has been received. If the programme is cancelled or postponed, SCI will notify participants by email one month before the programme commencement date.

SCI reserves the right to make changes to the programme details owing to unforeseen circumstances.

ACCOMMODATION FOR OVERSEAS PARTICIPANTS
Overseas participants are required to book the accommodation using the hotel booking form (a copy of which can be found in our website and participants are advised to download the correct form according to the hotel of their choice) and make the accommodation payment directly to the hotel.

Overseas participants should book their accommodation and air tickets ONLY after they have received the Programme Confirmation E-mail from the SCI.

ATTENDANCE POLICY
Participants must attain a minimum 75% attendance for the programme to be awarded with the Certificate of Attendance (COA).

FINANCIAL TRAINING SCHEME (FTS)
The FTS is available to eligible entities at a 50% funding level of programme fees, subject to all eligibility criteria being met. Singapore Citizens aged 40 years and above are eligible for 90% co-funding of direct training costs, subject to a cap of S$2,000 per participant per programme, with effect from 1 July 2016. FTS claims may be made only for programmes as listed in the FTS Programme Directory with the specified validity period. For more information, please refer to: https://www.ibf.org.sg/programmes/Pages/IBF-FTS.aspx

Note: FTS Funding does not apply to overseas-based participants/delegates, as well as ancillary expenses of participants/delegates, whether they are from Singapore or overseas.

CPD HOURS
CPD hours awarded by SCI are recognised by GIA for fulfilling the CPD requirements set out under the GIA’s Guidelines on Continuing Professional Development.

WITHDRAWAL / POSTPONEMENT POLICY
Please refer to the SCI website at: https://www.scicollege.org.sg for the respective programmes.

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Period of CPE Registration: From 26 September 2015 to 25 September 2019