





Programme Highlights

This course is suitable for Insurance Executives/Assistants, Agents, Brokers, Call Centre and Front-line Staff, including those whose job responsibilities require a basic understanding of the main Commercial General Insurance classes.

For Whom

Insurance executives
Insurance Assistants
Agents
Brokers
Call Centre & Front-line Staff
Jobs that require a basic understanding of Commercial Insurance



- Liability Insurance
- Motor Insurance

Learning Outcomes —

At the end of the course, the participants will be able to:

- identify the various types of liabilities under Common Law and statute
- know what Work Injury Compensation Insurance is all about
- know how an employer's legal liability towards his employees may arise
- understand what an employee must prove in order to sue his employer under Common Law
- identify who is considered and who is not considered an "employee" under the Work Injury Compensation Act (Cap. 354) ["the Act"]
- realise what constitutes the "earnings" of an employee under the Act
- know the nature of accidents arising out of and in the course of employment
- know the benefits which an employer must provide under the Act
- understand how the compensatory amounts payable for temporary and permanent in capacity are arrived at
- know the definition of "dependants" of the employee under the Act
- understand how the death compensation is calculated under the Act
- understand the scope of cover, policy provisions and conditions, underwriting informationrequired, policy and other documents, exclusions, extensions and claim procedure of Work Injury Compensation Insurance
- · know what Public Liability Insurance is all about
- understand the scope of cover, policy provisions and conditions, underwriting information required, exclusions, extensions, and claim procedure of Public Liability Insurance
- know what Products Liability Insurance is all about
- understand the scope of cover, policy provisions and conditions, underwriting information required, exclusions, extensions and claims of Products Liability Insurance
- know what Professional Indemnity Insurance is all about
- understand the scope of cover, policy provisions and conditions, underwriting information required, exclusions, extensions and claim procedure of Professional Indemnity Insurance
- know what Directors' and Officers' (D&O) Liability Insurance is all about
- know what Libel and Slander Insurance is all about
- know what Errors and Omission (E&O) Insurance is all about
- know what Carriers and Bailees Liability Insurance is all about
- understand the underwriting information required and claims of Carriers and Bailees Liability Insurance
- know what Commercial General Liability Insurance is all about
- know what Innkeeper's Liability Insurance is all about
- know what Specialist Liability Risk Insurance is all about
- understand the coverage, exclusions, underwriting information and claims procedures related to Contingency Insurance
- understand the four main types of Private Motor Car Insurance coverage sold by insurers in Singapore:
 - Act Liability Only
 - Third-Party Only
 - Third-Party, Fire & Theft
 - Comprehensive
- understand the purpose and functions of each of the following Motor Insurance documents:
 - Proposal Form
 - Certificate of Insurance
 - Cover Note
 - Policy Document
 - Endorsements
 - Renewal Notice
 - Claim Form

Learning Outcomes _____

At the end of the course, the participants will be able to:

- know what Private Motor Car Insurance is all about
- understand the need for Private Motor Car Insurance
- understand the scope of cover, policy provisions and conditions, exclusions, extensions, underwriting information required and claims of Private Motor Car Insurance
- · know what Motor Claims Framework (MCF) is all about
- know what Commercial Motor Vehicle Insurance is all about
- understand the need for Commercial Motor Vehicle Insurance
- understand the scope of cover, policy provisions and conditions, extensions and claims of Commercial Motor Vehicle Insurance
- know what Motor Fleet Insurance is all about
- understand how motor fleets are rated understand the need for Motor Fleet Insurance
- know what Motor Trade Insurance is all about
- understand the need for Motor Trade Insurance
- understand the scope of cover, exclusions and extensions of Motor Trade (Road Risks)
- understand the scope of cover and exclusions of Motor Trade (Internal Risks) Insurance
- know what a Combined Road and Garage Risks Insurance is all about



Programme Fee

S\$42.80 (inclusive of 7% GST)

Funding: to be advised

How To Access SCI ONLINE Global Classroom

Upon successful payment and registration, the confirmation email will include a weblink which will direct the candidate to a login page. Alternatively, you would see an icon on the SCI Website titled "SCI ONLINE Global Classroom". Click on the icon and you would be routed to the login page. Use the same credentials to login as the candidate's profile created at SCI website.

Completion Requirement

Participants must fully complete all the contents and score at least 75% for the 10 True-False questions at the end of the course within the one-month access period from the time of registration.

Key Features

Video lectures embedded into contents and with quizzes Practical and can be accessed anytime, anywhere

Electronic Certificate of Completion

An E-Certificate of Completion will be issued within 4 working days, once all the course requirements are fulfilled, including passing the assessment.

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Singapore College of Insurance CPE Registration No: 199408491M Period Of CPE Registration: From 26 September 2019 to 25 September 2023

For enquiries, please contact: Singapore College of Insurance Tel: (65) 6221 2336 Fax: (65) 6220 6684 Website: www.scicollege.org.sg

Information presented on this marketing material is correct at the time of publishing.

However, changes to the programme contents, dates, time, duration, venue and faculty members can occur owing to unforeseen circumstances. Every effort will be made to inform all participants of such changes on a timely basis.