







2022



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Programme Highlights

Studying for this module will give you a basic understanding of the insurance market, the principles of claims handling and specific claims handling issues. Completing this module along with Introduction to Insurance Industry and Claims Handling will provide you with an excellent foundation in claims handling.

For Whom

Insurance claims handlers and loss adjusters who wish to gain a better understanding of more specialist areas such as business interruption claims and factors to consider when handling alternative accommodation claims not to mention basic building elements, common buildings damage and the Construction (Design & Management) Regulations.

Also for loss adjusters who need to have a better insight into claims handling in a catastrophe or surge situation and obtain a basic understanding of how to reserve a personal injury claim, along with an overview of the Civil Procedure Rules.

Congse Outine:

- Damaging and Reserving of Injury Claims
- Civil Procedure Rules
- Business Interruption
- Alternative Accomodations
- Catastrophe Handling
- Construction Terms
- Construction (Design & Management) Regulation 2015

Learning Outcomes

At the end of the course, the participants will be able to:

Studying for the Certificate CH3 paper will give you an introduction to more specialist areas such as business interruption claims and factors to consider when handling alternative accommodation claims. You will learn about basic building elements, common buildings damage and the Construction (Design & Management) Regulations. You will also get advice on claims handling in a catastrophe or surge situation and obtain a basic understanding of how to reserve a personal injury claim, along with an overview of the Civil Procedure Rules.

Course Duration

Course Duration: 8 Hours Assessment Duration: 30 minutes Assessment Format: 10 True/False Questions

Programme Fee

S\$171.20 (inclusive of 7% GST) Funding: to be advised

How To Access SCI ONLINE Global Classroom

Upon successful payment and registration, the confirmation email will include a weblink which will direct the candidate to a login page. Alternatively, you would see an icon on the SCI Website titled "SCI ONLINE Global Classroom". Click on the icon and you would be routed to the login page. Use the same credentials to login as the candidate's profile created at SCI website.

Completion Requirement

Participants must fully complete all the contents and score at least 75% for the 10 True-False questions at the end of the course within the one-month access period from the time of registration.

Key Features

Video lectures embedded into contents and with quizzes Practical and can be accessed anytime, anywhere

Electronic Certificate of Completion

An E-Certificate of Completion will be issued within 4 working days, once all the course requirements are fulfilled, including passing the assessment.

Contact Us | Unsubscribe

Singapore College of Insurance CPE Registration No: 199408491M Period Of CPE Registration: From 26 September 2019 to 25 September 2023

For enquiries, please contact: Singapore College of Insurance Tel: (65) 6221 2336 Fax: (65) 6220 6684 Website: www.scicollege.org.sg

Information presented on this marketing material is correct at the time of publishing. However, changes to the programme contents, dates, time, duration, venue and faculty members can occur owing to unforeseen circumstances. Every effort will be made to inform all participants of such changes on a timely basis.

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