

▶▶▶ Intermediate

Insurance Claims Series

MOTOR INSURANCE CLAIMS: CONTRACTUAL RIGHTS & OBLIGATIONS

Venue: The Stateroom,
The Great Room Centennial Tower

Date(s): 22 Mar 2023

Time: 9.30am to 5.30pm

CPD Hours: 7

**REGISTER
HERE**



▶▶▶ PROGRAMME HIGHLIGHTS

This 1-day programme will provide participants with the necessary knowledge to effectively manage the Motor Insurance claims process. Participants will also learn about the information required to support the claim decision-making process.

▶▶▶ FOR WHOM

Claims practitioners with more than 6 years of experience in handling Motor Insurance claims. Also suitable for practitioners who may wish to gain the necessary knowledge to effectively manage the Motor Insurance claims process.

▶▶▶ KEY LEARNING OUTCOMES

By the end of the programme, participants will be able to:

- Describe the relevant legislation applicable to Motor Insurance in Singapore.
- Understand the scope of cover in a typical Motor Insurance policy.
- Understand the essential law of contract.
- Apply the basic legal principles in relation to a Motor Insurance contract.
- Manage the Motor Insurance claims process in an efficient and effective manner.
- Know the common market practices in handling Motor Insurance claims.
- Understand the role of the Motor Insurers' Bureau in handling motor accidents involving untraced and uninsured drivers.



▶▶▶ PROGRAMME OUTLINE

- Legislation and Motor Insurance.
- Understanding Motor policy coverage.
- Law of contract.
- Contract of Utmost Good Faith.
- Licensing issues.
- Claims handling and management.
- Claims involving foreign vehicles.
- Common market practices.
- Rights of third parties against insurers.
- Motor Insurers' Bureau.
- Case study.

▶▶▶ PROGRAMME LEADER

Mr Leslie Wong

▶▶▶ PROGRAMME FEE

Full Course Fee (incl. of 8% GST): S\$410.40

Net Course Fee: S\$144.40 (incl. of 8% GST and after 70% FTS funding) for Singapore Citizens aged 40 years old and above

Net Course Fee: S\$296.40 (incl. of 8% GST and after 30% FTS funding) for Singapore Citizens below 40 years old and Singapore Permanent Residents

FINANCIAL TRAINING SCHEME (FTS) ELIGIBILITY CRITERIA TO PAY THE ABOVE NET FEE:

- Singapore-based Financial Institutions regulated by MAS (licensed or exempted from licensing by MAS).
- FinTech firms certified by Singapore FinTech Association.
- Only for company-sponsored individuals^[1] who are Singapore Citizens or Singapore Permanent Residents, physically based in Singapore.
- Successfully completed FTS recognised programme (including passing all relevant assessments and examinations).

[1] Individuals who attend a course in the capacity of an instructor or facilitator, e.g. presenter / speaker / panelist are not eligible for FTS funding.

Include licensed representatives such as insurance agents, financial advisers, and remisiers supported by FI principal and General insurance (GI) agents registered with the General Insurance Association's (GIA) Agent Registration Board. Self-sponsored licensed representatives or registered agents are required to provide a letter of support from his/her Financial Institution Principal when enrolling for the course.

In the event that the participant drops out halfway through the course or did not pass the assessments, SCI will take steps to claw back the course fee subsidy from the self-sponsored participant or the company that has sponsored the participant. The course fee subsidy is applicable only to participants who have fulfilled all the course requirements and passed the assessments.

Funding support for the same course / examination will be granted only once per calendar year per participant.

All fees indicated are in Singapore Dollars, unless otherwise stated.

For more information on FTS funding terms and conditions, please refer to IBF website at <https://www.ibf.org.sg/programmes/Pages/IBF-FTS.aspx>

SINGAPORE COLLEGE OF INSURANCE

CPE Registration No: 199408491M

Period Of CPE Registration: From 26 September 2019 to 25 September 2023

For enquiries, please contact: Singapore College of Insurance

Tel: (65) 6221 2336 | Email: talk2us@scidomain.org.sg | Website: www.scicollege.org.sg

Information presented on this marketing material is correct at the time of publishing. However, changes to the programme contents, dates, time, duration, venue and faculty members can occur owing to unforeseen circumstances. Every effort will be made to inform all participants of such changes on a timely basis.

© 2023 Singapore College of Insurance Limited (SCI). All Rights Reserved by SCI.