

● 3 CPD Hours | Intermediate

Claims Recoveries: Eliminating Claims Leakage

[Register Here](#)

**Venue: Virtual Instructor
Led Training**

Date: 4 Apr 2024

Time: 2.00 p.m. to 5.00 p.m.

Programme Highlights

This virtual half-day programme enables participants to understand and address claims leakage by gaining a detailed understanding of hard leakage and soft leakage. This 3-hour interactive seminar provides vital pointers in reducing and eliminating leakage by maximising claims recoveries in a cost-effective way. Participants will gain a useful insight into maximising claims recoveries through subrogation, contribution and salvage. They will learn how claims recoveries are made proactively to the benefit of an insurance organisation's balance sheet. Finally the programme explains in detail how insurance organisations can put in place a successful leakage reduction and elimination programme.

For Whom

CEOs, COOs, Compliance, Actuaries, Auditors, Heads of Claims, all Claims personnel, Underwriters, insurers, reinsurers, brokers, MGAs, Lloyd's Managing Agents, lawyers, loss adjusters and other suppliers of services to insurance organisations.

Key Learning Objectives

At the end of the programme, participants should be able to:

- Understand hard leakage and soft leakage.
- Know how to maximise claims recoveries.
- Understand how to identify recovery opportunities through subrogation, contribution and salvage.
- Know how to put a leakage reduction and elimination programme in place.

Programme Outline

- Claims recoveries
- Hard leakage
- Soft leakage
- Recovery opportunities: subrogation, contribution and salvage
- Implementing a leakage reduction and elimination programme

Programme Leader

Ed Gooda FCII SIRM is an eminent Claims Expert with over 35 years of Claims Management in the Lloyd's and London market.

Programme Fee

Full Course Fee (incl. of 9% GST): S\$218.00

SINGAPORE COLLEGE OF INSURANCE

CPE Registration No: 199408491M

Period Of CPE Registration: 26-09-2023 to 25-09-2027

For enquiries, please contact: Singapore College of Insurance

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Information presented on this marketing material is correct at the time of publishing. However, changes to the programme contents, dates, time, duration, venue and faculty members can occur owing to unforeseen circumstances. Every effort will be made to inform all participants of such changes on a timely basis.

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